## TABLE OF CONTENTS

- iii EDITORIAL TEAM
- iv GENERAL INFORMATION
- v LETTER FROM THE EDITOR

# 1 FRATERNITY/SORORITY ORGANIZATIONAL RESPONSE TO THE COVID-19 PANDEMIC

GARY BALLINGER, JAMIE L. WORKMAN, PHD.

This article focuses on adaptations organizations made as a result of COVID-19. The purpose was to determine what changes have been made, and how staff/volunteers believe those changes impacted the organization. Oliver's (1977; 1980) expectation confirmation theory served as the theoretical framework. The researchers collected data via survey. Organizations experienced budget cuts, modified programming, and postponed chapter expansion, among others. Participants experienced an increase in virtual meetings and discussed the effectiveness of technology. Eighty-nine percent believe their relationships with undergraduate chapters remained consistent or grew stronger during the pandemic. The article concludes with strategies for campus-based professionals and organizations as they navigate changes that may be permanent in the post-pandemic world.

# 17 COMPARING THE EFFECTS OF COVID-19 ON FRATERNITY & SORORITY MEMBERS AND UNAFFILIATED COLLEGE STUDENTS

Matthew R. Johnson, PhD., Molly Schuneman, Shane McClure Using data from the 2021 Multi-Institutional Study of Leadership (MSL), this article compares the effects of COVID-19 on fraternity and sorority members' educational experiences a year after the pandemic began disaggregated by fraternity and sorority council membership and compared to unaffiliated students. Results show increases in negative effects for students in multicultural councils compared to IFC, NPC, and unaffiliated students on many measures and increased negative effects for NPC women on others.

31 EDGE OF EXTINCTION: THE COVID-19 LIVED EXPERIENCE OF NATIONAL PAN-HELLENIC COUNCIL FRATERNITY PRESIDENTS CLAUDE E. P. MAYO, J.D., M.P.A., ALADE S. McKen, M.S.Ed., Ph.D., EBONEE R. MAYO-MITCHELL, M.Ed., M.A., Ph.D.

Presidents of Black Greek Letter fraternities at predominantly White institutions are a rare breed who constantly live under multidimensional pressure to succeed. And their difficult dedication to fraternal, institutional, and personal expectations was only heightened when COVID-19 first closed and then reconfigured college campuses over the last year. Their experiences prove congruent around several themes - fraternal unity, community service, prioritizing family, and self-investment - that illuminate key areas for potential partnership and support of these students and the chapters they love. With simple effort understanding, caring and compassionate student affairs professionals can truly make a difference for this population.

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Oracle: The Research Journal of the Association of Fraternity/Sorority Advisors accepts submissions focused on articulating research involving fraternity and sorority members at the collegiate, alumni, inter/national organization, and volunteer advisory levels. Manuscripts should be written for the student affairs generalist who has broad responsibility for educational leadership, policy, staff development, and management. Articles on specialized topics should provide the generalist with an understanding of the importance of the program to student affairs overall and fraternity/sorority advising specifically.

Research articles for *Oracle: The Research Journal of the Association of Fraternity/Sorority Advisors* should stress the underlying issues or problems that stimulated the research; treat the methodology concisely; and, most importantly, offer a full discussion of results, implications, and conclusions. In the belief that AFA readers have much to learn from one another, we also encourage the submission of thoughtful, documented essays or historical perspectives.

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